



**Certificate
provided!**

PROCESS MANAGEMENT

LEVELS OF PROGRAM:

- ✓ Basic – Foundation Concepts
- ✓ Intermediate – Tools & Techniques
- ✓ Advance – Strategy & Optimization

Basic:
06th October 2025

Intermediate:
03rd November 2025

Advance:
17th November 2025



9:00 A.M. – 5:00 P.M.



Wyndham Acmar Klang

TRAINING OBJECTIVES:

- Explain what is process management
- Explain process management methodologies
- List process management tools and benefits
- Elaborate the importance of process management by application in basic workshop

Contact Us For Details



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Who Should Attend:

Professionals involved in operations, process improvement, quality, or anyone looking to enhance organizational efficiency.

Training Method!

Trainer facilitation
Group discussion
Simple case walkthroughs
Hands-on process mapping workshop
Quiz/Reflection session

TRAINING COVERAGE:

BASIC LEVEL

1. Introduction to process management
2. Types of business processes
3. Key elements of a process
4. Introduction to process mapping
5. Benefits of managing processes

INTERMEDIATE LEVEL

1. Definition of process management
2. Methodologies of process management
3. Tools available, applicability in management process
4. Benefits of process management
5. The Importance of Process management
6. Process management Best Practices
7. The Power of Continuous Process management

ADVANCE LEVEL

1. Definition of process management
2. Methodologies of process management
3. Tools available, applicability in management process
4. Benefits of process management
5. Overview of Lean, Kaizen, Design Thinking
6. The Importance of Process management
7. Process management Best Practices
8. Steps to Implement Process management
9. The Power of Continuous Process management

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